



CITY OF WHEATLAND

CITY COUNCIL MEETING STAFF REPORT

April 14, 2020

SUBJECT: Policy on Disconnection of Residential Water Service for Nonpayment

PREPARED BY: Susan Mahoney, Finance Director

Recommendation

Staff recommends adoption of Resolution 12-20, Policy on Disconnection of Residential Water Service for Nonpayment.

Background

Senate Bill (SB) 998 was signed into law September 28, 2018. It requires public water systems that supply water to more than 200 service connections to have a written policy by April 1, 2020 on the disconnection of residential water service for nonpayment (shutoffs). The bill requires specific disconnection notification requirements, prohibits services from being disconnected under specified circumstances, and must be available in hard copy and on the City's website in prescribed languages.

Discussion

The attached Policy is based on the recommendation of our City Attorney and includes all of the requirements mandated by SB 998. To maintain consistency with the Policy, amendments to Municipal Code Title 13 will be presented to Council for the first reading at tonight's meeting.

Upon adoption of this Policy, staff will revise utility bill notifications to comply with SB 998 requirements.

Alternatives

None. Adoption of the attached Policy is required under SB 998.

Fiscal Impact

There is no impact to adopting the attached Policy. Costs associated with the City Attorney's review, printing costs, and translation costs to revise utility bill notifications will be paid for from the water and sewer funds.

Attachments

1. Policy on Disconnection of Residential Water Service for Nonpayment
2. Resolution 12-20